

**HEATON PARK EVENT COMMUNITY CONSULTATION GROUP**  
**26 March 2024 at Heaton Park Golf**



**Present:**

Carragh Godolphin-Teague	-	Heaton Park Manager, Manchester City Council
Samantha Reid	-	Heaton Park, Manchester City Council
Hannah O’Riordan	-	Parklife
Jon Drape	-	Parklife
Paul Barber	-	Parklife
Resident	-	Upper Wilton Street
Resident	-	Upper Wilton Street
Resident	-	St. Margarets Road
Resident	-	Old Hall Lane
Resident	-	Bury Old Road
Resident	-	Sedley Park Road
Yaccov Yodaiken	-	Shomrim
Shmuli Cope	-	Shomrim
Inspector Antonia Jackson	-	GMP Cheetham Hill, Crumpsall and Blackley
Cllr Olu Ogunbambo	-	Manchester City Council Higher Blackley Ward
Kirsten Flanagan	-	Manchester City Council Neighbourhood Manager
Cllr Elliot Moss	-	Bury Council Holyrood Ward
Cllr Richard Gold	-	Bury Council Sedgely Park Ward
Cllr Debbie Quinn	-	Bury Council Sedgely Park Ward
Cllr Alan Quinn	-	Bury Council Sedgely Park Ward
Cllr Lynn Ryder	-	Bury Council Holyrood Ward
Rebecca Woods	-	Bury Council, Policy Officer

**Apologies:**

Chief Inspector Collins	-	GMP
Inspector Gareth Edwards	-	GMP Prestwich & Whitefield
Resident	-	Wiseman Terrace
Resident	-	Sheepfoot Lane
Resident	-	Sheepfoot Lane
Resident	-	Upper Wilton Street
Lauren Mason	-	Rochdale Council, Townships & Engagement Officer
Andrew Meadows	-	Salford Council, Neighbourhood Manager
Cllr Shelley Lanchbury	-	Manchester City Council Higher Blackley Ward
Cllr Paula Sadler	-	Manchester City Council Higher Blackley Ward
Jonny Basger	-	Community Security Trust
Cllr Imran Rizvi	-	Bury Council Holyrood Ward

1.	<b>Welcome and introductions</b> CG-T introduced herself as the Chair for this meeting and introductions were made by everyone present.
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2.	<b>Apologies (see above)</b>
3.	<p><b>Parklife 2024 presentation</b></p> <p>Jon Drape (JD) gave a presentation of this years Parklife Festival.</p> <p>Ran through data from the Community Impact Team</p> <p>Highlights from 2023 include:</p> <ul style="list-style-type: none"> <li>• Permits, 3712 additional permit requests from 2022 festival</li> <li>• Received more noise complaints especially on the sound check night.</li> </ul> <p>A permit coordinator has been appointed to focus on contact websites that are selling permits. Also reviewing how postcodes could be used to monitor and coordinate the scheme.</p> <p>Noise – main challenge is wind and the direction of it on the day. Will continue to work with noise monitoring consultants and Manchester City Councils Environmental Health colleagues.</p> <p>No Friday night show, reduced capacity of both days to 60,000 each day, down from 79,999 each day.</p> <p>This is due to increased costs in the events sector and trying to make tickets more affordable in the current cost of living crisis.</p> <p>Other key dates:</p> <p><i>19 May</i> - Build to start the festival area and stages.</p> <p>This will involve closing Gates 7 &amp; 8 to visitors and parks users. Signs informing visitors of this will be displayed on the gates and entrances.</p> <p><i>21 June</i> – Parklife off site</p> <p>Residents’ information and parking permits w/c <i>20 May</i> – distribution</p> <p>The group were invited to ask any questions or queries on the presentation.</p> <p>Resident - When will we receive the full details of this year’s Festival?</p> <p>JD – At the next meeting, we still have a number of planning meetings to take place and so will share details at the next community meeting in May.</p> <p>Resident – Please can we make sure St. Mags Road is closed at the end of the show, caused problems last year on the Friday night.</p> <p><b>ACTION:</b> JD and CGT noted &amp; Heaton Park to ensure postcode is updated on google and webpage</p> <p><b>ACTION:</b> Heaton Park to contact Uber and ensure address is Heaton Park and not Hilton Park</p> <p>Resident – Road closure at J19, it shut Middleton Road which meant neighbor who works for NHS and takes emergency calls wasn’t able to leave</p> <p><b>ACTION:</b> Emergency permit pass to be given to resident (Parklife to follow up)</p> <p>Resident – What is happening about illegal taxis and taxi hotpots?</p> <p>JD – working with councils and licensing teams, more coordination required with enforcement for whole period not just 9-5</p> <p>CLlr Gold – Its worth looking at Wolverhampton as a lot of taxis are licensed there.</p>

Licensing teams have been out and working with GMP to look at challenges and issues that aren't just associated with Parklife.

Resident – Repeat issues are frustrating e.g. taxis and noise. Are there any other solutions?

JD: This year there is a reduction of stages from 8- 6 which should reduce noise and conflicting stage sounds. Also moved the direction of the main stage which should also minimize noise. Taxis are an ongoing challenge throughout Manchester.

Residents can call the Community Impact Team at the Maccabi Centre on the day and request for a noise monitoring engineer to visit their property and monitor the noise level.

Resident: Last years notes from the meeting on 26 July have been falsified and are incorrect. Residents has also requested several times that names of residents are not given in notes of meetings, these notes which have been circulated include resident's names. Resident will be making a formal complaint about this.

CGT apologised for this, all notes of meetings are redacted and have only been shared with the group, not been made public yet. Will ensure future notes do not include names or initials.

Resident: New Town Street and Upper Wilton Street, couldn't understand why this was opened after it had been agreed to be closed. Lots of ASB and drug dealing.

On the notes from the meeting last year it said there would be an action plan for Upper Wilton Street, when will we receive it?

JD: We will arrange to meet with residents from that area prior to the festival and agree plans for that car park and surrounding area. Plans that were in place for 2022 worked well for this area and so will look at that again.

**ACTION:** Parklife to arrange meeting with residents on Upper Wilton Street, Wiseman Terrace, Wilton Street & New Town Street

Resident: Additional security at Kings road was good and reassuring to residents. Thanks GMP for support on this.

GMP – Officers cancelled leave and rest days over the Parklife weekend, and no overtime was given.

Resident: Residents on Middleton Road opposite Gate 4 had limited access and didn't receive any information. 4 houses.

**ACTION:** Parklife to check and speak to residents in these houses to ensure they are aware of access plans and have information

Resident: Can we have the same security for Bury New Road area? They were very good last year?

JD: Same company has been employed this year, also looking at shifts for the security as some staff started to leave their positions early

Resident: Are you using trams and buses again?

JD: We have 140 double decker buses that pick up festival attendees up inside the park. Runs to Manchester and comes back until the last person has left. Also work with TfGM to use Bowker Vale Metrolink station, Heaton Park metrolink station is closed in the evening as too small to accommodate large numbers.

Resident: Will the children's GCSE exams be affected again?

JD: Exam period 9 May until 19 June so unavoidable

Resident: Are there any clashes with any other events taking place in Manchester like last year?

	<p>JD: No events taking place that they are aware of at the moment.</p> <p>Resident: Can we have the notes of this meeting circulated before the next meeting not on the day of the meeting?</p> <p><b>ACTION:</b> CGT - Yes agreed these would be circulated in advance along with presentations</p> <p>JD and Parklife representatives left the meeting</p>
4.	<p><b>Terms of reference for the group</b></p> <p>CGT explained a couple fo people from the group had been in touch and asked about the Terms of Reference for the group. CGT shared a summary of the group which is available on Manchester City Councils webpages  <a href="https://www.manchester.gov.uk/info/500307/what_to_see_and_do/7093/events_at_heaton_park/2">https://www.manchester.gov.uk/info/500307/what_to_see_and_do/7093/events_at_heaton_park/2</a></p> <p>CGT explained the group had been set up in 2011 as a condition of the Premises licence for the park.</p> <p>Discussion took place about the future of the group, roles and responsibilities of members of the group and how to increase the number of residents attending the group.</p> <p>Resident: It's not our job to liaise with the group, we give up enough of our time attending these meetings. We are unpaid and it's not our responsibility to do the work of Heaton Park. Only 5 residents here tonight still willing to attend meetings.</p> <p>CGT explained that members of the group are representatives of either a group, street or community group and their role is to feedback to those groups. Would like to discuss how to increase the membership including residents from Rochdale.</p> <p><b>ACTION:</b> Heaton Park to review and share anonymised membership of the group.</p> <p>Resident asked if there could be residents survey done to measure the impact on local residents. Too many events taking place at Heaton Park, why are they not taking place at other Manchester Parks.</p> <p>CGT replied as a Manchester City Council owned and funded park we have an objective to generate income which enables us to keep the park maintained to a high standard for all visitors to enjoy.</p> <p>Caried out a visitor survey in 2023 which included local residents and the purpose of this group is to discuss impact of events on local residents and for members of the group to represent community groups.</p> <p>Cllr D Quinn: There are also a number of local Councillors who attend the group who represent local residents.</p> <p>It was agreed more promotion of the group is needed and more promotion of the post event feedback sessions for local residents to meet with Parklife, MCC and GMP.</p> <p><b>ACTION:</b> Heaton Park to look at ways to improve promotion</p> <p>Resident questioned where money generated from events at Heaton Park is spent?  CGT replied as previously mentioned we are owned and funded by Manchester City Council and any income goes back in the parks budget. Public spending has been reduced considerably over the years. We are one the most popular visitor destinations in the northwest with over 2.5 million visitors visiting this beautiful park each year.</p> <p>Cllr A Quinn: we are very lucky as Prestwich residents to have this park on our doorstep and get to enjoy it</p>

	<p>Discussion took place regarding the name of the group and whether the Terms of Reference were still relevant. Kirsten Flanagan (KF) said she had a copy of the document and would share with CGT.</p> <p><b>ACTION:</b> CGT to share document with group</p>
5.	<p><b>Heaton Park Summary of 2023</b></p> <p>The meeting over ran and so group agreed to close the meeting.</p>
6.	<p><b>Date and time of next meeting</b></p> <p>Group agreed it would be good to alternate meetings being in person and online. Next meeting will be a Parklife update meeting and will be held online. The following meeting after that will be held in person</p> <p>Date: Tues 21 May Meeting: Parklife update Time: 6pm Via Microsoft Teams</p>