



Present

Carragh Godolphin-Teague	-	Park Manager, Heaton Park - MCC
John Drape	-	Event Director - Parklife
Antonia Jackson	-	Neighbourhood Inspector - GMP
Paul Barber	-	Community Impact Manager - Parklife
Jonny Basger	-	Community Safety Trust
	-	Resident Rep - Cawley Terrace & Glenbrook Rd Area
	-	Resident Rep - Upper Wilton Street
Jamie Collins	-	Special Ops and Event Commander - GMP
Cllr Shelley Lanchbury	-	MCC - Higher Blackley Ward
Cllr Alan Quinn	-	MCC - Sedgley Ward
Cllr Elliot Moss	-	Bury MBC
Cllr Richard Gold	-	MCC - Sedgley Ward
	-	Resident Rep - St Margaret's Road Area
	-	Resident Rep - Upper Wilton Street
	-	Resident Rep - Sedgely Park Road, Prestwich
Rebecca Woods	-	Strategic Partnerships - Bury MBC

Apologies

Kirsten Flanagan	-	Neighbourhood Manager - MCC
Lauren Mason	-	Townships and Engagement Officer - Rochdale MBC
Phil Spurgeon	-	GMP
Cllr O'Brien	-	Bury MBC
Rabbi Walker	-	
Steve Garnett	-	Event Specialist - MCC
Cllr Ogunbambo	-	MCC -
Susan Isaacs	-	Jewish Community Foundation Trust
Cllr Ryder	-	Bury MBC
Cllr Imran Rizvi	-	Bury MBC
Andrew McCleary	-	Events and Marketing Coordinator, Heaton Park - MCC
Cllr Deborah Quinn	-	MCC - Sedgley Ward
	-	Resident Sheepfoot Lane
Jennifer Partington	-	GMP

1	Introductions and Apologies – as above
2	Community Impact Team Presentation – Jon Drape gave presentation on Community Impact of Parklife weekend.
2.1	<p>Resident asked why the car park on Upper Wilton Street had been opened during the event despite it being agreed prior to the event that it would be closed.</p> <p>Paul Barber (Parklife Community Impact Manager) replied this was in response to a resident of Wiseman Terrace objecting this and requesting it to be opened. They had threatened to take down all the fencing if it wasn't reopened. Security staff also had threats made against them if the car park wasn't reopened.</p> <p>Opening the car park led to anti-social behaviour, littering and people urinating against the houses.</p> <p>Resident appalled with the way this was handled and has had no response to emails, except those that advised they were 'on hold'. Resident said responsibility had been put on her to liaise with the resident on Wiseman Terrace.</p> <p>Jon Drape (JD) acknowledged it was an issue and could have been handled differently. In response to the resident saying there had been no communication for 6 weeks, JD said he had wanted to attend the residents feedback sessions before responding. He apologised that things hadn't gone to plan and said they would go back to a plan that had worked in the past.</p> <p>ACTION JD and PB will reach out to the resident on Wiseman Terrace and will come up with a resolution for next year which will be written and detailed for all parties involved. Planning starts early next year so will have more information then.</p>
2.2	<p>(JB) Asked for fencing to be extended, which was agreed but fencing then removed the following day. Clean-up operation was ongoing throughout the following week and resident was still picking up broken glass at this point. There is also still fencing waiting to be collected at the side of her house (Upper Wilton Street).</p> <p>ACTION CG-T will arrange to get the fencing removed.</p>
2.3	<p>(Cllr EM) Holyrood area including St Margaret's Road in Zone A, in general, all well apart from one or two problems. Most residents were pleased that they had the protection of the residents' zone. There were still distribution problems. Was also a struggle to get some of the PCN's overturned. Manchester was more accommodating than Bury. However, it was a success.</p> <p>A resident of Newtown Street reported drug dealing at the corner of Newtown Street and Wilton Street. Police didn't follow up or followed up too late. It was good that there were signs on Heywood Road re the Permit Zone (which was new). There was traffic all day on Newtown Street which didn't help people, but all in all the residents in the new area were very pleased.</p> <p>A resident from Newtown Street also attended the residents' drop-in session.</p>
2.4	<p>(PT) Generally went well except for the closure of St Margaret's Road in the in the evening on Friday and Saturday. Saturday was worse with a coach trying to get through and cars parked either side of the road. It became gridlocked. Taxis were also parking on people's drives and sounding their horns.</p>

	<p>On Saturday morning the stewards seemed to be letting everyone through to the park via St Margaret's Road. Drivers need to be informed of the correct entrance to get into Parklife. There is a tendency for people to meet up later (with their taxi/driver) at the location they were dropped off, thus people coming back to St Margaret's Road when the event had finished.</p> <p>Saturday night was the worst experience since the start of Parklife. Reported that Andrew (Heaton Park) was great.</p>
2.5	<p>(Cllr AQ) The noise on Thursday evening, prior to the event, was excessive and Cllr AQ was involved in handling 70 complaints. Was promised a meeting on 30/03/2023 re help for local businesses but that didn't happen. Businesses had to close on those nights which they can't afford to do.</p> <p>There was no one to meet at the Maccabi centre to sign off the cleansing and emails were required for further cleansing to be done. The Local Authority is responsible for anything after the sign off date.</p> <p>It was pointed out that the cleansing team signed off, not the fencing team.</p>
2.6	<p>(Cllr RG) Complaint about Sheepfoot Lane being closed off earlier than the sign stated and the question was asked if road closure regulations were being adhered to. A dynamic risk assessment would have been done re egress, with GMP involved in the discussions.</p> <p>Thursday night, sound went from very low to very high very quickly, so was more obvious.</p> <p>Positive feedback this year from Shomrin (Sedgley Park)</p> <p>Thank you to PB for running around with residents permits.</p> <p>ACTION CG-T to look into the closure of Sheepfoot Lane re regulations</p>
2.7	<p>(Cllr SL) Overall from the Manchester side it gets better every year and there have rarely been any issues. However, changing the bus lane on Victoria Avenue caused problems. Changing something but not thinking things through properly had consequences. Traffic management was an operational success but there were implications for residents. If it's going to be the same next year then need to work with some of the groups there.</p> <p>There were hiccups in communication and the distribution of leaflets. Need to think about best way to get communication out – maybe bespoke leaflets for different areas.</p> <p>There were advance notices re the event in local businesses, synagogues, mosques etc.</p>
2.8	<p>(PK) Thanked Councillor Elliot Moss for raising the drug-dealing issue. At the last meeting the Councillor mentioned it would be good to have a local residents' impact survey but there hasn't been one. Can it be documented where the profits from the event go; do they go back into Heaton Park, all parks, or to the council in general?</p> <p>In terms of public urination, someone commented that this is a police issue and should be referred to GMP. Don't really want to be on hold on 101 and waiting. Is it the responsibility of police, Manchester City Council, Heaton Park management or security?</p> <p>How many security were there, how many residents (non-councillors) at this meeting. Can it be documented who attended, with initials and areas of residents?</p>

	CG-T noted.
2.9	<p>(DF) There was inconsistency in areas. For residents of Sedgley Park it has improved year on year. However, the sound was a lot heavier this year, with Thursday being particularly bad. Was the sound within the legal limits and did it come from the main stage or others? Would like this looked into.</p> <p>Communication re closure to Grand Lodge entrance has improved.</p> <p>Permits were excellent this year.</p> <p>Security at Sedgley Road/Bury Old Road were sat down and never checked my permit once, even though I was in and out. Don't know if they're not confident enough to ask. Didn't see any security supervisors.</p> <p>All in all, a job well done.</p>
3	Residents Feedback Session and Debrief Forms (spreadsheet shared and CG-T went through collated points)
3.1	<p>(CG-T) These were held on 10/11/12 July, 17 residents had booked sessions. Quick look at some of the issues now but will share the collated results of those sessions with the notes from this meeting.</p> <p>Staff from Parklife were on site for a number of weeks regarding the 'build and break' and had some offers from local businesses and were really appreciative of those. This was the start of trying to improve the relationship with businesses in the area. Some of the staff had used the local hairdressers/barbers/florists etc., but more can be done to increase the offer to get staff to utilise local businesses.</p> <p>Grand Lodge was not an easy fix. Accessibility was a challenge. Looked at putting in a footpath or putting in a footway, making it more user-friendly. Gate 7 being closed was an issue. Will look at this for next year.</p> <p>Glenbrook/ Junction 19 – there were issues. This was an oversight and will be resolved for next year</p> <p>Blackley New Road – Litter picking group thought it was better than previous year, with the addition of more bins.</p> <p>Residents parking was extended to Heywood Road.</p> <p>Infographic re Community Parklife Fund was a positive.</p> <p>The gig on Friday evening (Courteeners) is the same infrastructure as Parklife, although not promoted as part of the Parklife package. Smaller audience on Friday night so number of staff would be reduced, proportionate to the size of the event.</p>
5	AOB
5.1	<p>(CG-T) Upcoming events in the park</p> <ul style="list-style-type: none"> • Food and Drink Festival • Dinosaurs in the Park • Summer Activities
6	Date for Next meeting - will be scheduled for October 2023.

